

Access Your Aetna Individual Markets Book of Business!

December 1, 2008

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Just a reminder that we offer online reporting for your Aetna Individual book of business!

This tool will allow you access to view and manage reports for:

- * All active members
- * Members with rate actions
- * Date last premium was applied and how much is currently due

To View Your Individual Book of Business:

1. Log in to Producer World®
<<https://www.aetna.com:443/emessageirs/servlet/IRSL?v=3&l=1&r=426&m=24034&e=2>>
2. Select "Individual" under "Market Segments"
3. Under "Business Tools" select for "Book of Business Tool"
4. Select View Your Individual Book of Business
<<https://www.aetna.com:443/emessageirs/servlet/IRSL?v=3&l=2&r=426&m=24034&e=2>>

If you haven't already done so, please sign up to receive access by completing the following steps:

1. Log in to Producer World®
<<https://www.aetna.com:443/emessageirs/servlet/IRSL?v=3&l=1&r=426&m=24034&e=2>>
2. Select "Individual" under "Market Segments"
3. Under "Business Tools" look for 'Book of Business Tool' and select Request Access to your Individual Book of Business
<<https://www.aetna.com:443/emessageirs/servlet/IRSL?v=3&l=3&r=426&m=24034&e=2>>
4. Click on "Individual Book of Business Tool Access Request Form" under "Book of Business Tool"

After completing and submitting your form, you will receive a confirmation email from Aetna within 24-48 hours.

Our Broker Sales Support team is ready to help you with all your questions. All you need is this one number: 1-888-54 AETNA (1-888-542-3862). Broker Support Representatives are available to assist you from 8am-6pm EST, MST, CST, or 8am-5pm PST.

Thank You for Your Business!